

Privacy Policy

This Privacy policy sets out how Frankendael Apartments treat any shared personal information. Any personal information that you share when using our website and/ or the products and services offered by Frankendael Apartments.

Frankendael Apartments is responsible for the processing of personal data such as shown in this privacy statement and committed to ensure your privacy is protected.

Personal data that we process

Frankendael Apartments processes your personal data by using our services and / or by providing this information to us. Below you will find an overview of the personal data we may process:

Information that you provide to Frankendael Apartments when you use the services, for example when you subscribe to our newsletter, fill out a form or enter information when you use the services. This may include your name, gender, address, country of residence, company, email address, bank and payment details and phone number.

Further information about your use of the services provided by Frankendael Apartments, but collected via analytics functionality which includes: general usage information, including recent browser history, IP address, location data, information about your activities on our website. Data about your surfing behavior across our websites and internet browser and device type.

Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about (website) visitors who are younger than 16 years. Unless they have permission from parents or guardian. However, we cannot check if a visitor is older than 16. We therefore advise parents to be involved in the online activities their children, to prevent data about children being collected without parental consent. If you are convinced that we are without personal permission have collected personal information about a minor, please contact us at info@frankendaelapartments.com, then we remove this information.

For what purpose and on what basis we process personal data

Frankendael Apartments processes your personal data for the following purposes:

- Handling your reservation and payment
- Inform you about changes to our services and products
- To deliver goods and services to you
- Requesting a review to keep improving our services
- Frankendael Apartments analyzes your behavior on the website in order to improve the website and to adjust the range of products and services to your preferences.

How long we store personal data

After you stay we will store your personal data in a profile. Should you return to Frankendael Apartments someday, we want to be able to offer the best possible service you can imagine, and customize your stay based on your personal preferences. In addition to the previous, if we have obtained consent we may contact you with special offers that may be of particular interest to you.

Sharing personal data with third parties

Frankendael Apartments will not sell your information to third parties and will only provide it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data.

Cookies, or similar techniques, that we use

Frankendael Apartments uses functional, analytical and tracking cookies. A cookie is a small data file that can be placed on your device (computer, tablet or smartphone) when you visit certain internet sites. Frankendael Apartments uses cookies with a purely technical functionality. These make sure that the website is working properly and that, for example, your preferred settings are remembered. These cookies are also used to properly update the website, let it work and optimize it. In addition, we place cookies that keep track of your surfing behavior so that we can create customized content and offer advertisements. On your first visit to our website we have already informed you about these cookies and we have your permission asked for its placement. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via your browser settings.

Third-party cookies

Additional third-party cookies are placed when you use the services. These are for example to track how long you stay on our website and which region you come from. These services use cookies to help us analyze how you use the Websites.

- Google Analytics
- Google Adwords
- Facebook
- Instagram

View, modify or delete data

If you have any questions, feedback or want to know more about how your personal information is used, or you want to access, correct or remove your personal information, please contact us at info@frankendaelapartments.com.

How we protect personal data

Frankendael Apartments takes the protection of your data seriously and takes appropriate measures to abuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of it abuse, please contact us at [fankendaelinfo@frankendaelapartments.com](mailto:info@frankendaelapartments.com) .

Adjustments to the privacy policy

Frankendael Apartments reserves the right to make changes to this privacy statement. The most current and applicable version of this statement can always be found on our websites.

Contact details

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